

Certificate



This is to certify that the Service Management System of

ESSCOM D.O.O.

Kralja Alfonsa XIII br. 47, 78000 Banja Luka, Bosnia and Herzegovina

has been found to conform to

ISO/IEC 20000-1:2018

Certification scope

Software development and production. Installation and integration of infrastructure and multimedia systems. Provision of digital marketing services.

Certificate no:
1710BH1021SM

Date of current certification:
07.11.2025

Date of expiry:
06.11.2028

Current issue of the certificate:
07.11.2025

A handwritten signature in blue ink, appearing to read 'I. Jor'.

RIGCERT



Scan the QR code
to verify this certification

This certification is valid only if surveillance audits are successfully carried out according to the specified frequency and the certification requirements are fulfilled during the whole certification cycle.